

WELCOME to Abraxas

As a parent, we are sure that you have many questions now that your child is in our care. You may be feeling uncertain or uneasy about your child entering into residential placement, but rest assured, we will guide you and your child through this treatment process. We believe that family involvement is an integral part of the treatment process. It is our goal to provide both you and your child with a positive ABRAXAS experience. If you cannot find the answers to your questions on our website, please email :



FEEDBACK@ABRAXASYFS.COM.



FREQUENTLY ASKED QUESTIONS

- To obtain the phone number and street address of your child's Abraxas program, please click [FACILITY SEARCH](#).
- Your child will call home within 24 hours of his/her admission.
- The program will contact you within 72 hours of your child's admission to inform you who your child's counselor is and to answer any questions you may have.
- You will receive a Family Packet via mail specific to your child's program within one week your child's admission. (*At some locations parents are required to be present for their child's admission into treatment and are provided with a Family Packet at that time.)
- Please work with your child's counselor to arrange visitation, as visitation days and hours vary by program. We do provide transportation for parents at certain locations. Please speak with your child's counselor for details.
- Family counseling is provided at most locations. Please speak with your child's counselor for more information.
- Video conferencing is available at some locations.
- Get program specific questions answered [HERE](#). Click on the facility in which your child resides.

FOR PARENTS OF YOUTH IN ABRAXAS COMMUNITY- BASED, DETENTION, SHELTER OR ALTERNATIVE EDUCATION PROGRAMS

* If your child is currently involved in an Abraxas community-based program, detention or shelter facility or alternative education program please click on [FACILITY SEARCH](#) and contact the facility directly or email

feedback@abraxasyfs.com



**FACILITY
LIST**

